



Western Regional Security leveraged the powerful features of Scalefusion to drive cost reduction and employee productivity with proven results.

About the Company

Providing the highest level of security services, Western Regional Security offers vehicle and standing guard patrol services on top of closed circuit and remote monitored video surveillance services for south California based private residential, communities, schools, hospitals, banks, retail centers, industrial facilities, offices, construction sites, religious institutes, celebrities, and more. Considered as one of the fastest and most reliable security and guard services in south California, Western Regional Security is staffed by highly skilled, experienced, and trained security professionals, mostly consisting of retired law enforcement officials.

Business Goals

The Western Regional Security is expertise in and provides a paramount level of security services for the protection of private residentials, communities, schools, hospitals, banks, retail centers, industrial facilities, offices, construction sites, and more. They are highly preferred for their affinity towards faultless efficiency, invincible security, and protection of their client's interests, dignity, property, and honor. The company is aware and understands that in order to deliver the highest level of professional services, they must utilize the power of technological elements, smart devices, and updated applications with modern tools. This means that the security officials are needed to be rendered with mobile devices to stay connected, report issues, record information and take quick actions whenever necessary. But in order to do that, they also need to understand that these smart devices should enable the company executives to do their job in the best possible manner while taking the right decision at the right time, staying informed and alert on the duty.

Challenges

The standing vision of the Western Regional Security Services is to serve and protect the Southern Californians by providing fast and efficient security patrol services, using technology, and modern tools. However, their technological obstructions appeared as a hindrance to their mission statement. They started to encounter challenges when the organization realized that they are unable to monitor and keep track of the activities of their Android mobile devices which are serving the purpose. Lack of remote access led to unchecked usage of internet data by the employees which drove the overhead data cost due to misuse for personal activities.



Western Regional Security

Industry

Security Services

Solutions & Features

- Kiosk Lockdown
- Android Device Management
- Application Management
- Location Tracking and Geofencing
- Content Management
- Scalefusion Workflows

Key Benefits

- Enhanced device monitoring for performance and security
- Reduced data cost
- Live location tracking of Android devices with GPS and multi geo-fence
- Decreased policy violations

Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

This incident apparently reflected the lack of employees' productivity and the organization needed a solution to reverse the impact. They also wanted a solution that can allow them to monitor the devices so that no corporate data is misused by the employees. This turned into a costly affair for WRS and they needed a reliable solution to intercept the overall challenges and situations.

Solution

To attenuate the challenges encountered, Western Regional Security deployed Scalefusion as their Kiosk lockdown solution on all the organization-owned Android mobile phones deployed to the employees. This solution immediately reflected a positive change in the overhead costing infrastructure of internet data and prevention of misuse of Android devices during the performance of operational activities by the employees. With the help of the Scalefusion dashboard, the IT administrations were now able to remotely gain access control of all the Android devices and track the phone's real-time location with GPS tracking. With the enablement of Kiosk mode, the IT admins were able to set the restrictions on data usage remotely and limited the functionality of employees' access to work-only applications. This MDM enterprise solution allowed the company to take full control of the company-owned Android devices and mitigated the risks of unauthorized access to business information, tampering of data, elimination of threats to data security, and streamlined business processes. The additional features that the company used to streamline the efficiency and productivity of their employees are whitelisting of apps, GPS tracking, multi geo-fence, device health monitoring & content management as per the varied use cases in-house. The implementation of such features duly helped the company to meet its core business purposes in a smooth, timely and cost-efficient manner.

Key Results

Working with Scalefusion has brought out the following proven results for Western Regional Security:

- Drove overall data to cost reduction on all the organization owned Android devices by restricting access to work-related apps only
- Locking down the organization owned android phones into Kiosk mode monitoring and security
- Enabled employees to leverage business apps and content in real-time with Application Management
- Monitored the device health and battery percentage through the centralized dashboard of Scalefusion

Testimonial

“Scalefusion was a perfect solution that helped us curb the hefty data cost. Its diverse features ultimately took care of all our problems related to unchecked data, security and device usage.”

About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

Enterprise Sales & Partnerships

sales@scalefusion.com

partners@scalefusion.com

Call Us

(US) +1-415-650-4500

(INDIA) +91-8499-835020